



OFFENBACHER'S

PATIO · FIREPLACE · BILLIARDS · SPA



YEARLY TUNE UP

Maintenance Agreement

- 15% Discount on Repairs of your Gas Fireplace (for the term of your contract)
no other discounts apply. Can not be combined with any other offers.

- Complete Precision Tune up of your Gas Fireplace Appliance identified below
Between 9am - 5pm Monday thru Friday

- Priority Service - Response time may vary depending on season.

- No Overtime Charges EVER!

... and these benefits...

- Safer, more reliable equipment operation through regular inspections & maintenance
- Improved Health through cleaner indoor air
- Better comfort through increased system output
- Lower monthly energy bills through more efficient operation
- Longer lasting gas fireplace appliance
- Meet Manufacturer's Annual Service requirements.

Customer Invoice#: _____

Customer's Name: _____

Address: _____

City/State: _____

Zip/Postal Code: _____

Home Phone: _____

Cell Phone: _____

Email Address: _____

Terms Of Agreement	Method Of Payment
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- | | |
|----------------------------|--|
| Beginning date: _____ | <input type="radio"/> 2 Yrs (2 calls) \$260.00 |
| | <input type="radio"/> 4 Yrs (4 Calls) \$470.00 |
| Ending date: _____ | <input type="checkbox"/> Cash |
| | <input type="checkbox"/> Check |
| | <input type="checkbox"/> Master Card |
| | <input type="checkbox"/> Visa |
| | <input type="checkbox"/> AM EX |
| Customer's Signature _____ | <input type="checkbox"/> Discover |

Precision Tune-up Procedures typically include

- | | |
|-------------------------------------|-----------------------------------|
| • Clean and inspect burner assembly | • Inspect blower assembly |
| • Inspect heat exchange for cracks | • Tighten electrical connections |
| • Test starting capabilities | • Test safety controls |
| • Monitor flue draft | • Analyze Carbon Monoxide Threats |
| • Document any deficiencies | |

UNIT TYPE	BRAND	MODEL NUMBER	Serial Number

Signature: _____

Date: _____

Regular Maintenance doesn't Cost..... It Pays!



TERMS OF AGREEMENT

Offenbachers agrees to provide the necessary labor and maintenance materials to perform a comprehensive Maintenance program for the equipment listed on the front of this form. Our Maintenance and Service programs are designed to provide our customers with an on-going professional program that is tailored to provide the specific needs of the equipment listed. All services will be scheduled, administered, monitored, and updated by Offenbachers. All services performed are based on manufacturers' recommendations, equipment location, run time, equipment type and our own experience. All services will be performed by experienced NFI certified technicians. EQUIPMENT: The annual investment to be paid by the customer under this Agreement is based upon the Maintenance of the equipment listed on the face of this Agreement as a complete Gas Fireplace Appliance. Customer may not delete equipment or accessories from the annual plan. In the event additional equipment is added to the customers' Gas Fireplace Appliance the same will be covered at an increase of the annual charge. CUSTOMER'S RIGHT TO CANCEL: Customer may cancel a multi-year agreement by mailing a written notice of cancellation to Offenbachers. If cancelled, the customer will receive a pro-rated refund of the payments made by customer for the term of this agreement. COMPANY'S RIGHT TO CANCEL: Offenbachers reserves the right to immediately terminate this agreement in the event: (i) Gas Fireplace Appliance or accessories are installed in the customer's home by a company other than Offenbachers. (ii) Customer has any part of the Gas Fireplace Appliance serviced by a company other than Offenbachers, or (iii) Customer fails to fulfill the payment terms contained on the front side of this agreement. TRANSFERABILITY: This agreement is transferable to the subsequent owner of the home in which the equipment and accessories are located, provided that Offenbachers receives written notification of the sale of the property within sixty days of transfer. WARRANTIES & LIMITATIONS ON WARRANTIES: Offenbachers warrants work shall be free from defects in the workmanship for a period of 30 days from the date said work was performed. Only the manufacturer's warranty is provided on any parts or materials provided in connection with the work. Offenbachers' obligation for the defective products and/or workmanship or any damage caused thereby, shall be limited to the replacement of any defective parts or workmanship and shall be conditional upon Offenbachers receiving actual written notice of said facts within an applicable warranty period(s). Manufacturer warranty is a parts only warranty. Labor is not included. The foregoing warranties are exclusive and in lieu of all other expressed or implied warranties including, but not limited to, implied warranties of the merchantability and fitness for the particular purpose. Offenbachers shall not be subject to and disclaims all consequential, incidental and contingent damages whatsoever. DISCLAIMER: It is understood Offenbachers will use care in performing all services, but shall not be liable for failure to discover conditions necessitating repairs or replacements, nor shall any inspection be construed as an approval or guarantee of the condition of the Gas Fireplace equipment. There are no warranties expressed or implied, oral or written, which extend beyond those expressed on this document and Offenbachers makes no implied warranty. Further Offenbachers shall not be liable for any consequential, special, incidental or contingent damages or expense, arising directly or indirectly from any defect in the work performed or parts installed, repaired, furnished in repair work. It is understood that Offenbachers is not the manufacturer of the items maintained. Our customer relies solely on the warranty of the manufacturer. Client recognizes that aged and deteriorated equipment may no longer be serviceable and that client agrees to hold Offenbachers blameless and defend Offenbachers against any and all claims of liability for any damages or destruction to those items as a result of conventional repairs or inspection efforts. ENTIRE AGREEMENT: This agreement sets forth the entire agreement between the parties and supercedes all other agreements whether written or oral concerning the subject of this agreement.

Date: _____

Signature: _____